

Product Data Sheet

Product Highlights

Managed Gateway

Delivered as a managed service, Avalon ADR is easy to deploy and operates seamlessly as a gateway to your existing IT network.

Active Archive

All inbound and outbound email and attachments are indexed, encrypted and stored in real time.

eDiscovery Tools

With powerful email discovery tools, including our exclusive DeepLink™ technology, users can instantly search the archive for any email or attachment.

Email Recovery

Customized email “packaging” allows users to recover their search results from the active archive back to their Inbox.

Email Continuity

An integrated webmail client enables users to access the RADAR archive 24x7 from any location to ensure continued access to email during power failures or in-house server outages.

Avalon Archiving, Discovery and Recovery (ADR)

Avalon ADR is a managed email archiving service that operates in conjunction with your existing IT network to ensure the protection, preservation and continuous operation of email communication for your business, while providing on-demand email access for users anywhere and anytime.

Today, email is the core business communication channel. Since its inception, email has evolved from a simple intra-office messaging tool to the information and communication backbone of companies of all sizes.

As reliance on email grows, so does the need to ensure its operation as a communication tool and to preserve the information it contains. Excessive data loads, the constant pounding of spam & viruses, unplanned service interruptions and ad hoc needs to find pertinent information within the flood of content presents constant challenges for business owners and their staff.

AVALON ADR solves these problems. It can be deployed for any size business to ensure that electronic communication is automatically preserved for intelligent discovery, rapid recovery and continuous access from any location.

Active Archiving

The structure of email, its constant use by staff and its dual purpose as a communications tool and information repository, demand that its retention be managed more dynamically than regular files and folders. This is accomplished through active archiving.

Avalon ADR’s active archiving automatically stores a copy of all incoming, outgoing and internal email in a secure, encrypted repository for up to seven years.

eDiscovery

eDiscovery refers to the process of finding email in the active archive. Avalon ADR provides a unique set of eDiscovery tools that empower users to perform multiple levels of live search for any email or attachment within the archive.

Avalon ADR’s proprietary DeepLink™ discovery engine enables users to locate relevant and related emails and attachments quickly and easily from their mailbox archive. Authorized users are permitted to search across the ‘enterprise’.

Email Recovery

Using Avalon ADR’s online user interface, users can instantly recover any email or attachment from the active archive into their desktop Inbox, without assistance from IT.

Avalon ADR’s unique “click and pick” data-packaging tools allow the recovery of email and attachments to be fully customizable by the user. In the event of a catastrophic failure, a full mailbox restore is available to users for complete disaster recovery.

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Email Continuity

As a managed service, Avalon ADR provides continuous on-demand access to email from any location. In the event of any internal network or server outages, users can access the secure Avalon ADR servers via a webmail client and continue communication via email without any down-time, mail queuing or sender 'bounce-back' messages.

In addition to complete mobility and 24x7 email accessibility, Avalon ADR enables email users to access ALL emails and attachments within the active archive, not just the email residing on the in-house mail server. In addition, employees are not constrained by local configuration requirements or network access availability, as they are simply sending and receiving email securely within Avalon ADR via an encrypted SSL internet connection.

What is a Managed Gateway Solution?

As a managed service, Avalon ADR operates transparently "in the cloud," automatically saving incoming, outgoing and internal email. Importantly, this does not require any additional hardware, client-side software or IT support. Email availability becomes like electricity availability – it's just there, but even better, because if your local server goes down, you can still reach your email.

The servers are located in a Class A datacenter that leverages the most modern storage software and infrastructure to provide our customers with superior email availability and redundancy.

How does Avalon ADR work?

All incoming, outgoing and internal email is automatically routed through the Avalon ADR gateway.

All email and attachments are filtered for spam and viruses, which are eliminated, then indexed for search and retrieval (discovery), and then encrypted in the active archive for secure, long-term retention.

Using Avalon ADR's web interface, users are able to instantly identify and retrieve email and attachments, recovering them directly to their desktop.

